

SAVE TIME!!!! PAY FOR YOUR ORIENTATION ITEMS ON-LINE!!!

**VISIT OUR ASB STUDENT STORE to pay for Orientation items ahead
of time! Bring your receipt with you to Orientation!**

ASB Student Store: <https://fullertonhighdistrict.graystep.com/>

There is also a quicklink for the store on the bottom right of the www.troyhigh.com home page.

1. How do I find items to purchase on the ASB Student Store?

- YOU MUST BE LOGGED INTO YOUR ACCOUNT TO BE ABLE TO VIEW AND PAY FOR ITEMS.
- IF YOU HAVE NOT USED THE STUDENT STORE SINCE JANUARY 1, 2021, YOU MUST CREATE A NEW ACCOUNT BY CAREFULLY FOLLOWING THE DIRECTIONS BELOW UNDER QUESTION #2.
- AFTER LOGGING INTO YOUR ACCOUNT, USE THE “SCHOOL” DROP DOWN MENU TO SELECT “TROY HIGH SCHOOL”. YOU MAY THEN USE THE “ORIENTATION” CATEGORY TO VIEW MOST ITEMS AVAILABLE FOR PURCHASE DURING ORIENTATION. YOU MAY ALSO MAKE DONATIONS, PAY FINES AND MAKE OTHER AVAILABLE PURCHASES USING THE VARIOUS CATEGORIES.

**NOTE: CHROMEBOOK INSURANCE IS FOUND UNDER THE “CHROMEBOOKS”
CATEGORY.**

2. How do I set up an account to purchase items on the ASB Student Store?

- You can set up an account as a student, or as a parent with your students added to the “My Family” section so that both the student and the parent can purchase items. All items purchased for a student will show up in both the student and the parent accounts. Please be sure to follow the instructions below carefully as you will not be able to view items if your account is not set up correctly.

- **STUDENTS:** If this is your first visit to our new website since it started on JANUARY 1, 2021, you will NOT be able to view any items for sale UNTIL you:
 - Follow the instructions on the homepage of the ASB Student Store to CREATE A NEW ACCOUNT USING YOUR SCHOOL EMAIL ADDRESS.
 - Please answer the FIRST question correctly, indicating that you are a student, not a parent.
 - Make sure you are signed in to your account to be able to view the items available to you for purchase.

- **PARENTS:** If this is your first visit to our new website since it started on JANUARY 1, 2021, you will NOT be able to view any items available to purchase for your student UNTIL you:
 - Follow the instructions on the homepage of the ASB Student Store to CREATE A NEW ACCOUNT USING YOUR PERSONAL EMAIL ADDRESS.
 - Please answer the FIRST question correctly, indicating that you are a PARENT, not a student.
 - Add all family students to your account under "MY FAMILY" in the profile information using their STUDENT ID information.

TROUBLESHOOTING

If you are experiencing difficulties, please attempt the following before sending an inquiry to

liwilliams@fjuhsd.org.

- Make sure you complete ALL steps to create your account on the same computer, using the same browser to complete the process including the confirmation email. If you do not, you will receive an error message.
- Use a computer or your Chromebook to create your account, not your phone.
- Make sure you are **signed in to your account to see your items**.
- If you are a STUDENT, make sure you use your STUDENT EMAIL to create your account.
- If you are a PARENT, make sure you use your personal email address to create your account and ADD YOUR STUDENT's information to "My Family" in order to be able to view items available to your student.
- Look at items on the Troy High School tab, using the correct category to find your item.
- KEEP YOUR RECEIPT for your records and to present it when picking up items.