

How does a family get help through an Access Point?

Every Access Point receives training from the Family Solutions Collaborative to ensure that every family will receive the same quality of service, despite what access point they go to for assistance.

The family is connected to an Access Point

This may be a referral from another organization, by calling the 211 help hotline, etc. The Access Point the family is referred to is based on their location.

The family is linked to a Family Service Navigator

The family meets with a Family Service Navigator who assesses the family's situation and needs.

The family receives support and referrals for appropriate housing options

Based on the standardized assessment of the family's situation and needs, the Family Service Navigator will refer the family to a housing resource that's suitable for them, and work with them to navigate the resource(s).



About the Family Solutions Collaborative

The Family Solutions Collaborative is a coalition of the leading family service nonprofits in Orange County, and was formed to streamline the process for homeless families to be connected to the services that they need.

Our mission is to end family homelessness in Orange County by January 1, 2022.

Agency Partners

As of January 2020



**For more information, please visit:
oc-fsc.org**



Family Solutions Collaborative Access Point Network





Access Points for Families Experiencing Homelessness

An Access Point is a location where a trained Family Service Navigator offers services to families and help them self-resolve the crises that led them to becoming homeless. Access Points are spread across Orange County, which is divided into three regional Service Planning Areas (SPAs).

North Service Planning Area (SPA) Cities

Anaheim • Brea • Buena Park • Cypress • Fullerton • La Habra • La Palma • Los Alamitos • Midway City CDP • Orange • Placentia • Rossmore CDP • Stanton • Villa Park • Yorba Linda

North SPA Access Points

➤ **City Net** (Street Outreach)
Anaheim, Buena Park, Cypress, Fullerton, La Habra, La Palma, Placentia, Stanton
Monday-Friday 8:30am-5pm
(714) 451-6198

➤ **Illumination Foundation**
7855 Katella Ave., Stanton, CA, 90680
Monday, Wednesday, Friday 10am-1pm
(949) 273-0555 ext. 361

➤ **HIS House**
Placentia, By Appointment Only
Monday 9am-12pm, Thursday 2pm-5pm
(714) 993-5774 ext. 1004

➤ **Pathways of Hope**
611 S Ford Ave., Fullerton, CA, 92832
Monday-Friday 8:30am-5pm
(714) 680-3691 ext. 220

Central Service Planning Area (SPA) Cities

Costa Mesa • Fountain Valley • Garden Grove • Huntington Beach • Newport Beach • North Tustin CDP • Santa Ana • Seal Beach • Tustin • Westminster

Central SPA Access Points

➤ **City Net** (Street Outreach)
Garden Grove, Santa Ana, Tustin, Westminster
Monday-Friday 8:30am-5pm
(714) 451-6198

➤ **Colette's Children's Home**
7372 Prince Dr. #106, Huntington Beach, CA 92647
Monday-Friday 8:30am-5pm
(714) 596-1380

➤ **City of Huntington Beach** (Street Outreach and Walk-Ins)
2000 Main Street, 5th Floor,
Huntington Beach, CA 92648
Thursday 1:00pm-3pm
(714) 580-9465

➤ **SPIN (Serving People in Need)**
151 Kalmus Dr # H2, Costa Mesa, CA 92626
Monday - Thursday 9am-5pm
(714) 751-1101 ext.11

South Service Planning Area (SPA) Cities

Aliso Viejo • Coto De Caza CDP • Dana Point • Irvine • Ladera Ranch CDP • Laguna Beach • Laguna Hills • Laguna Niguel • Laguna Woods • Lake Forest • Las Flores CDP • Mission Viejo • Rancho Santa Margarita • San Clemente • San Juan Capistrano

South SPA Access Points

➤ **Families Forward**
8 Thomas, Irvine, CA 92618
Monday-Thursday 9am-5pm
(949) 552-2727

➤ **Family Assistance Ministries**
*Phone number for all sites is
(949) 492-8477 ext. 120*

1030 Calle Negocio, San Clemente, CA 92673
Monday-Thursday 10am-3pm

32202 Del Obispo St.
San Juan Capistrano, CA 92675
Wednesday 11am-1pm

30071 Ivy Glenn, Laguna Niguel, CA 92677
Thursday 11am-1pm

26010 Domingo Ave.
Capistrano Beach, CA 92624
Friday 11am-1pm

➤ **South County Outreach**
7 Whatney #B, Irvine, CA 92618
Monday-Friday 9am-5pm
(949) 380-8144 ext. 205



Orange County split into its three Service Planning Areas