



# CITY OF FULLERTON

Community & Economic Development Department

## EMERGENCY RENTAL ASSISTANCE PROGRAM

### Frequently Asked Questions:

- **Who can apply for assistance?** City of Fullerton renters.
- **Are there other eligibility criteria?** Yes. Renters must meet income qualifications and financial impacts must be as a result of COVID 19.
- **What are examples of COVID 19 impacts?** Examples include, but are not limited to, loss of employment, reduction of work hours, reduced wages.
- **How much financial assistance is available?** Up to \$1,000. A needs analysis will be conducted to determine how much assistance is needed for rent payments.
- **Is the assistance a loan or grant?** Grant.
- **How can I apply and what information is needed?**
  - Complete the ERAP Application, income documentation, rental/lease agreement and proof of COVID 19 impact required
  - Applications and Guidelines can be mailed, picked up and will be on City website
- **How do I submit my application packet?** By mailed or person.
  - **Mail to:** City of Fullerton Attention Community and Economic Development (see below for address)
  - **In Person:** Submit application at Fullerton City Hall Community and Economic Development. See address below.
- **How will applications be processed?** Staff will review applications and respond within 14 calendar days, or earlier. If your application is incomplete, you will be given 7 calendar days to submit the missing paperwork.
- **If I am approved, are grant funds sent directly to me?** No, in accordance with HUD rules, City Staff will pay your landlord directly.
- **Who is not eligible?**
  - Those receiving other government or nonprofit rent assistance
  - Those living in a house or apartment with any form of rent subsidies such as housing vouchers
  - Those living in temporary housing, such as motel

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